



## FINANCIAL FAQ'S

### When is tuition due?

Tuition is due every semester by the Add/Drop date (see table below for specific dates).

SEMESTER	TUITION DUE DATE
<b>SPRING 2020</b>	<b>JAN 13, 2020</b>
Spring A 2020	JAN 10, 2020
Spring B 2020	MAR 13, 2020
<b>Summer 2020</b>	<b>May 18, 2020</b>
Summer A 2020	May 18, 2020
Summer B 2020	July 20, 2020

### How do I know what I owe each semester?

Each semester, after you register for classes, a statement is prepared for you based on the cost per credit hour and the amount of credit hours you have registered for. The statement is located on your student portal.

### Will I be issued invoices?

Students are only issued an invoice at their initial registration upon entering the college. It is the student's responsibility to check their statement for any outstanding balances on their student portal each semester thereafter.

### How do I access my student account information?

Students have 24/7 access to their account information via the student portal by accessing their statement, otherwise known as a ledger.

### What if my payment is late?

If students do not make timely payments, their schedules for the following semester may be dropped.

### How do I make a payment?

You can pay your bill in the Aultman College main office, or over the phone. We accept cash, check, and credit. (Visa, Mastercard, and Discover).

**Am I able to set up a payment plan?**

Yes, you may setup a payment plan that breaks up your tuition over the current semester. Due dates for the payment plans are on the 15<sup>th</sup> of each month. If you would like to setup a payment plan, please contact the Student Billing Specialist. We recommend setting up a payment plan earlier in the semester so your balance can be broken up into as many payments as possible.

**What if I'm waiting on financial aid?**

If you are waiting to pay your bill because you qualify for financial aid, we will not penalize you. If you believe that you will owe money, we advise that you meet with our Student Billing Specialist to setup a payment plan to pay the remaining balance after financial aid. Please be advised that financial aid is not applied until weeks 5-7 of the semester.

Student Billing Specialist  
billing@aultmancollege.edu  
330-363-4280