

# **FINANCIAL FAQ'S**

#### When is tuition due?

Tuition is due every semester by the Add/Drop date (see below for specific dates).

**2024 Spring:** January 16<sup>th</sup>, 2024 **2024 Spring A:** January 16<sup>th</sup>, 2024 **2024 Spring B:** March 18<sup>th</sup>, 2024

## How do I know what I owe each semester?

Each semester, after you register for classes, a statement is prepared for you based on the cost per credit hour and the number of credit hours you have registered for. You can find the statement on your student portal.

#### Will I be issued invoices?

Students are only issued an invoice at their initial registration upon entering the college. It is the student's responsibility to check their statement for any outstanding balances on their student portal each semester thereafter.

#### How do I access my student account information?

Students have 24/7 access to their account information via the student portal by accessing their statement, otherwise known as a ledger.

### What if my payment is late?

If students do not make timely payments, their schedules for the following semester may be dropped.

#### How do I make a payment?

You can pay your bill in the Aultman College main office, or over the phone. We accept cash, check, and credit. The number to call is 330-363-6347.

## Am I able to set up a payment plan?

Yes, you may set up a payment plan that breaks up your tuition over the current semester. Due dates for the payment plans are on the 15<sup>th</sup> of each month. If you would like to set up a payment plan, please contact the Student Billing Specialist. We recommend setting up a payment plan earlier in the semester so your balance can be broken up into as many payments as possible.

## What if I am waiting for financial aid?

If you are waiting to pay your bill because you qualify for financial aid, we will not penalize you. If you believe that you will owe money, we advise that you meet with our Student Billing Specialist to set up a payment plan to pay the remaining balance after financial aid. Please be advised that financial aid is not applied until weeks 5-7 of the semester.

Student Billing Specialist billing@aultmancollege.edu 330-363-4280